

ALLIED ADMINISTRATORS
Delta Dental Small Business Program
Customer Services Team

Allied Administrators provides comprehensive expertise in the field of employee benefits administration. We strive to provide the highest level of service to our mutual customers.

Contact our Customer Support Team for assistance with:

New Group Applications * Eligibility * Billing * Administrative Materials

Contact Allied Administrators **toll free** at (877) 472-2669, or (510) 962-7736

Mailing Address: PO Box 70930, Oakland, CA 94612

Street Address: 501 14th Street, Suite 200, Oakland, CA 94612

| Job Title | Name | Phone No. | Email Address | Job Duties |
|-----------------------------------|-------------------|----------------|--|---|
| Director of Operational Success | Paul Wensloff | (510) 962-7736 | pwensloff@alliedadministrators.com | Broker relations, Daily Small Business Group Operations |
| Client Finance Manager | Jerico Geronimo | (510) 962-7736 | jgeronimo@alliedadministrators.com | Client Finances/Actuarial |
| Small Business Program Supervisor | Gilbert Villareal | (510) 962-7736 | gvillareal@alliedadministrators.com | Daily Small Business Group Operations |
| Operations Supervisor | Eric Luong | (510) 962-7736 | eluong@alliedadministrators.com | Operations Department Supervisor |
| Account Coordinator | Christa Osier | (510) 962-7736 | cs@alliedadministrators.com | Customer Service |
| Account Coordinator | Elsa Gebremicael | (510) 962-7736 | cs@alliedadministrators.com | Customer Service |
| Account Coordinator | Pamela Hill | (510) 962-7736 | cs@alliedadministrators.com | Customer Service |
| Account Coordinator | Maria Medina | (510) 962-7736 | cs@alliedadministrators.com | Customer Service |
| Client Services Assistant | Kevin Tang | (510) 962-7736 | cs@alliedadministrators.com | Customer Service |
| EDI Specialist | Tia Wilson | (510) 962-7736 | edi@alliedadministrators.com | EDI Specialist |
| Sr. Underwriter | Jackie Eusebio | (510) 962-7736 | underwriting@alliedadministrators.com | Underwriting |
| Sr. Underwriter | Irene Madayag | (510) 962-7736 | underwriting@alliedadministrators.com | Underwriting |
| Underwriting Assistant | Vickie Poquiz | (510) 962-7736 | underwriting@alliedadministrators.com | Underwriting/COBRA |
| Underwriting Assistant | Finann Habtom | (510) 962-7736 | underwriting@alliedadministrators.com | Underwriting/COBRA |
| Supplies Coordinator | Sydney Omictin | (510) 962-7736 | supplies@alliedadministrators.com | Admin Supplies |
| Renewal Coordinator | Finann Habtom | (510) 962-7736 | renewals@alliedadministrators.com | Contract Renewals |
| Accounting Assistant | Bong Torio | (510) 962-7736 | accounting@alliedadministrators.com | Billing & Delinquency |
| Commission Specialist | Marlene Deneal | (510) 962-7736 | accounting@alliedadministrators.com | Accounting/Commissions |